

Jersey City COVID-19 Rent Relief Program Overview for Community Partners

Monday, August 16, 2021

Meeting Agenda

- Purpose of Jersey City COVID-19 Rent Relief Program
- Program Eligibility-Initial Application Period
- Income Requirements
- Application Process
- On-line Application Process
- Application Home Page
- Accessing Tutorial Videos
- Required Documentation
- Application Initiation
- Questions & Answers
- Community Partners



JERSEY CITY COVID-19 RENT RELIEF PROGRAM

On behalf of the City of Jersey City, the Jersey City Housing Authority is administering the Jersey City COVID-19 Rent Relief Program, which is funded by the United States Treasury Department's Emergency Rental Assistance Program.

Overview of the Jersey City COVID-19 Rent Relief Program

The Jersey City COVID-19 Rent Relief Program is designed to provide up to \$10,000 toward rent arrears to eligible low- and moderate-income Jersey City households experiencing financial hardship indirectly or directly due to the COVID-19 Pandemic. Per federal requirements, the program prioritizes families at or below 50% Area Median Income (AMI) and unemployed within 90 days of application.

Who Can Apply During the Initial Application Period?

Jersey City Households that:

- 1. Qualify for unemployment or have experienced a significant reduction in household income, incurred significant costs, or experienced a financial hardship due directly or indirectly to COVID-19 outbreak.
- 2. Demonstrate a risk of experiencing homelessness or housing instability;
- 3. Have a household income at or below 50 percent of the area median; and
- 4. Reside in Owner-occupied dwellings with 2-4 units (owner must live at the property);
- 5. Households where at least one member has been unemployed for the 90-day period preceding date of application.

Income Requirements (50% AMI)

Max Income Limit Per Household Size	
1 Person	\$36,250
2 Person	\$41,400
3 Person	\$46,600
4 Person	\$51,750
5 Person	\$55,900
6 Person	\$60,050
7 Person	\$64,200
8 Person	\$68,350


On-Line Application Process

- The Jersey City Rent Relief Program requires online applications only.
- Applications can be submitted using internet enabled mobile devices.
- E-mails are required to apply
- The Application is available in 19 Languages
- Rent Relief payment issued to property owner with notification to tenant.

Application Homepage

<https://jerseycity.rentrelief.com/content2/access/login>

English (United States) ▾



Jersey City
COVID-19
RENT RELIEF
PROGRAM

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Accessing Tutorial Videos

The screenshot displays the 'Rent Relief Landlord Portal Help' interface. A yellow circle highlights the 'Help' button in the top right corner of the main application. The help window is open, showing a search bar and a navigation menu on the left. The main content area is titled 'Short Video Tutorials' and includes the following text: 'In a hurry? Watch the following videos to quickly learn how to complete your application for Emergency Rental Assistance.' Below this, there are two video sections: 'Account Creation and Login' and 'Adding Tenant Information'. The first video player is visible, showing a video titled 'Rent Relief Landlord Workflow: Account Creation and Login' with a duration of 01:53. The video player includes a play button, a progress bar, and various control icons. The background shows a sidebar with navigation options like 'Landlord Info', 'Bank Info', 'Users', 'Property Info', 'Tenant', 'Landlord Documents', 'Tenant Documents', 'Submit', and 'Case Info'. The top right of the main application shows 'English' and a user profile 'JD'.

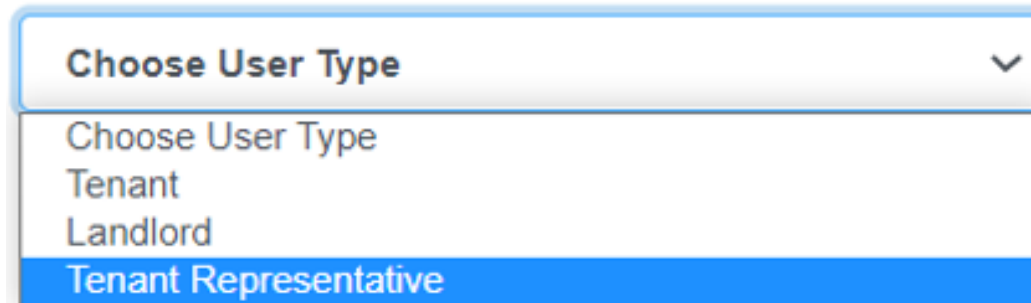
Required Application Documents

- Identity Verification
- Active Renter Evidence
- Income Verification
- Proof of Rent Arrears
- Reduction of Income
- Evidence of Homelessness
- Self Attestations

Application Initiation

On behalf of the residents, both Landlords and Case Managers (Tenant Representatives) can initiate an application to begin the process. The Tenant will be asked to complete the application.

User Type



A screenshot of a web form's dropdown menu. The menu is titled "User Type" and is currently open, showing four options: "Choose User Type" (the selected option, highlighted in blue), "Tenant", "Landlord", and "Tenant Representative".

User Type
Choose User Type
Tenant
Landlord
Tenant Representative

Questions & Answers Period

Comprehensive FAQ's are also available at:

<https://jerseycitynj.gov/CityHall/HousingAndDevelopment/communitydevelopment/covid19hardshipassistanceprogram>

We will add questions and answers to the FAQs based on feedback.

Community Partners

Please let us know if your organization may be included on the list of organizations available to assist residents with filing applications for rental assistance.

Additional Information

Please email rentrelief@jcha.us or contact 201-706- 4653 if you have additional questions.